



Parent and Carer's Questionnaire 2022- feedback

Thank you for your time in completing our recent questionnaire. It is often mentioned, especially by those who have direct experience of other schools, that Burnhope Primary School is a lovely school with such caring ethos. I feel that is largely due to the positive relationships that exist between children, staff and parents which is confirmed by the results below.

Naturally I was delighted with the results, while at the same time taking note of the issues and comments raised. The purpose of this letter is to provide you with the questionnaire results and to provide feedback on some of the points raised.

	Number of questionnaires returned=45	Strongly agree	Agree	Disagree	Strongly Disagree	Don't know
1	Burnhope Primary School is a welcoming and friendly place to visit.	91%	9%			
2	My child feels safe and happy at Burnhope Primary School.	84%	16%			
3	I find it easy to approach the school with questions or problems.	87%	11%			2%
4	Behaviour in the school is managed well by staff.	71%	27%			2%
5	My child is encouraged to work hard and do their best.	87%	13%			
6	I think the school's systems for rewarding and praising children is effective	78%	18%	2%		2%
7	Burnhope Primary School provides me with clear information regarding events in school, e.g. website, letters, texting service, Class Dojo.	84%	14%	2%		
8	My child gets the right amount of work to do at home.	78%	16%			4%
9	Burnhope Primary School provides a range of enrichment activities, e.g. trips, performances, clubs, sport, etc.	80%	16%	2%		2%
10	I think Burnhope Primary School is well led and managed.	84%	14%			2%
11	I would be willing to contribute this amount, per year, to school fund. Please circle one. 21%=Don't Know	22% £6.00	20% £12.00	4% £18.00	9% £24.00	24% £30.00
We are applying for lottery funding to improve our outdoor grounds for the benefit of pupils and the local community. The following answers will be used to support our application.						
	Do you think the school and community centre grounds are important to the community?	87%	13%			
	Do you think a place (outdoor classroom) to meet outdoors will be used by the school and wider community?	73%	21%			6%

Behaviour

91% of parents strongly agreed that Burnhope Primary is a welcoming and friendly place. This fills me with pride as I am very passionate about providing not only a good education for our children but also a nurturing environment. This is also extended to our parents and carers which has been acknowledged in question 3, with 87% strongly agreeing and 11% agreeing that we are easy to approach.

Class Dojo

We continue to use Class Dojo, not only to share the good work your children produce and successes, but also to reward for meeting our expectations- Being Kind, Having Courage and Showing Respect. Most of you strongly agree or agree that this provides you with clear information and we always try our best to put information out as soon as possible. We have also begun to use the events feature so parents can check what is coming up. Staff do try to share photos a few times a week but I'm certain you can appreciate that it isn't always possible when teaching too. Most classes have 100% of parents/carers signed up but if you want to connect please contact me. I can easily send home the code needed for the app.

Social Media

Although Class Dojo is the main platform we use in school, as it only shares with our school community, you can also find information on Twitter, Facebook and on our school website. In a previous survey parents said they preferred Dojo and texting as the main forms of communication.

Enrichment Activities

Now that restrictions have eased, we are able to provide more activities across school. Over the past few months all classes have been out on trips. We are booking a whole school trip to Beamish next term and hosting a Heritage Week within school, Cass 4 will be out with the 'Raising Aspirations' project and we will be participating in more sporting competitions with SLP (Stanley Learning Partnership).

School Fund

We have quite a range of responses regarding the contributions for school fund which reflects the diversity of our families. I will bring this to our Governors and we will come to a decision before September 2022. Until this time the school fund contribution has been removed from Parent Pay. You can support school in other ways-we have our Easter raffle and FoBS coffee morning coming up.

Parental comments - What are we doing well?

- Everything, Improving the children's learning, capabilities and making them ready for the future
- Kids learning everything there is to at this stage
- Communication, activities
- Nice friendly school and accommodating staff
- The teaching is excellent
- Most everything
- Brilliant staff and I trust my children are in safe hands
- No faults whatsoever, lovely little school
- Supporting, developing, encouraging and engagement within the community
- No problem with anything, easy approached
- Taking care of my son
- Staff are all really approachable
- Encouraging our children to the best of their abilities
- Care for the children and their wellbeing
- Keeping all children happy and they all want to come to school
- Interactive learning-good variety of school trips
- Friendly approachable staff. I feel my daughter is supported and nurtured in school.
- Friendly and well run, communication is usually good.
- Communication and standard of care-attention
- Teaching my child
- Lovely staff-caring environment

Parental comments - What could we do better?

- Put a bit more effort into sports with maybe a few more teams to compete against other schools (football, netball) in my experience these improve children's confidence
- More activities
- Nothing
- More communication e.g. Dojo
- More outdoor activities
- Dojo points are hard to view if parents don't pay
- Communication
- Better system for school event alerts e.g. non-school uniform day
- Events to be after school for working parents to be able to attend.
- Dojo points to be used more effectively

